

Patient Satisfaction Survey February 2009

We would like to thank all of our patients who completed one of our patient satisfaction surveys in February 2009.

Thank you for your compliments about the service and staff.

During the past year we have improved in all areas and we plan to continue this work.

We now offer online prescription requests and appointment booking. Please ask at Reception for more information.

We have received planning permission as many of you will already know to extend our premises. We will be adding two more consulting rooms and on site Pharmacy. The pharmacy will give patients a greater choice and access to another health professional.

We now offer appointments outside of our normal 8.30am to 6.30pm opening times. Appointments are now available from 7.30am and after 6.30pm on some days of the week. Please ask at Reception for more information.

If you wish to bring anything to our attention please let the Reception staff know or alternatively put a suggestion in the box in Reception.

Visit or website www.seamillssurgery.nhs.uk